

Surrey Heath CCG Commissioning intentions for 2018-19

1. Introduction and context

1.1. Purpose of this document

This document sets out the plan for Surrey Heath CCG for the coming year (2018/19). It should be read alongside the refreshed System Operating Plan for Frimley Health and Care STP 2018-19 and the CCG Operating Plan 2017-19 that set out the strategic direction and intentions for our local system. The proposals will form the basis of further engagement with our local community and stakeholders before implementation of any changes. The system operating plan and the intentions described within this document respond to the NHS Five Year Forward View and build on the progress already made to deliver sustainably consistent care that meets the appropriate quality standards in Surrey Heath and Ash Vale within the available funding.

The focus of the document is to describe plans and intentions impacting our CCG area that are not described in the system plan.

1.2. Developing our plans

Our draft commissioning intentions have been informed by our ongoing engagement with local people, key stakeholders and system partners. We will continue to seek feedback and active involvement with these plans and the resulting implementation, and ensure that in all areas there is appropriate and proportional patient, carer and public involvement.

This is the second year of a two year CCG plan and therefore is a continuation and update of intentions previously described rather than any radical change of direction.

1.3. Financial Context

The CCG has a legal duty to live within its means and will need to deliver the efficiency savings within its plan in order to achieve its own financial control total and that of the system. There is little doubt that the health and social care environment that we face locally and nationally is extremely challenging. The demand for services is rising faster than funding can keep pace and the complexity of patient and service user conditions increases as people live longer and require more integrated support in older age.

The current levels of national NHS funding, coupled with the continued rising demand on services, means many CCGs across the country are struggling to manage a balanced financial plan and there is a risk that SH CCG will experience similar problems in the future.

Therefore we have endeavoured to focus our plans on the areas of highest need and proven effectiveness. To ensure that our plans are delivering best value for money we must also look at areas of low priority and low effectiveness and potentially make changes in those areas.

1.4. Priority Areas

The priority areas detailed in the existing CCG and STP operating plans are still valid and have been used to develop the commissioning intentions. Due to the good services provided in our area both plans are more about emphasis for improvement and sustainability rather than gaps in service.

The key commissioning priorities for 2017-19 as described in the [operating plan](#) are:

- A focus on prevention and self- care
- “Home first” approach reducing reliance on bed based care
- Commissioning for value – the right care for the right person in the right place, getting the best value for our money
- Improve access, outcomes and services for children and young people
- Further integrate our urgent care services
- Further integrate health and social care and the model of how it is delivered
- Continue to ensure we have good quality General Practice that is sustainable

These priorities support the national priority areas of Urgent and Emergency Care, Mental Health & Learning Disabilities, Maternity, Children and Young People and Cancer. If not mentioned specifically in the commissioning intentions outlined in this document then the national priority area plans are described in the STP operational plan.

2. Commissioning Intentions

The development of these local intentions have been aligned to the system plan but aim to give a local flavour to the highlighted local needs to ensure Surrey Heath meets the required performance in terms of clinical quality, effectiveness and value for money. They include specific Surrey Heath (not STP) plans around procurements, the contractual relationship with general practice, reducing local inequalities, children’s mental health services and LD planning and management.

The plans and intentions, both locally and for the wider system, have been developed to support the understanding and reduction of inequalities in access and care (either geographical or groups). Reducing variation and health inequalities across pathways to improve outcomes and maximise value for citizens across the population is one of the cross cutting aims of all initiatives the CCG is involved with.

Programme	In 2018-19 we will....
Ambulance service	Support the implementation of recommendations from the joint demand and capacity review to enable the delivery of Ambulance Response Programme (ARP) standards, an ARP

	implementation plan, a financial model and future contracting mechanisms.
Children, Young People and Families	<p>Deliver the plans described in the Surrey-wide Commissioning Intentions for Children, Young people and Maternity services 2016-2020 with the other CCGs and our partners in Surrey County Council.</p> <p>Focus on children's mental and physical health services and interfaces with education. Delivering on the improvements we promised following stakeholder engagement, subsequent service co-redesign, significant investment and re-procurement.</p> <p>Embed the improvements to be achieved through our CAMHS Transformation plan which released additional funding into this crucial area.</p> <p>Work with our Local Maternity System to complete the deliverables described in the STP plan including supporting the Better Births ambitions and with fellow commissioners in Surrey apply for a Wave 2 funding bid for perinatal mental health services.</p>
Integrated Care	<p>Further the integration between health and social care to ensure commissioning and provision of seamless, efficient and good quality services.</p> <p>Work with Adult Social Care to embed the recently commissioned Home Based Care service and develop the future approach for a range of services including Dementia Navigators, Information and Advice, Benefits Advice, Intermediate Care Team Integration and Wellbeing Prescription</p>
Mental Health	<p>Ensure a local focus on Learning Disabilities and interface with county wide plans, expertise and programmes of improvement. Work towards equity of care by increasing the number of people being screened for cancer, having assessments for dementia and encourage uptake of the GP Annual Health checks and Health Action Plans at Transition for Young People aged 14 years+.</p> <p>With partners improve mental health integration, crisis pathway and suicide prevention, dementia, inpatient services and employment support. With particular SH CCG focus on increasing SMI (serious mental illness) physical health checks.</p>
Planned care and Long term	Join with commissioners across Surrey to re-procure adult



<p>conditions (LTC)</p>	<p>and children's wheelchair services.</p> <p>Expand IAPT (Improving Access to Psychological Therapies) with emphasis on people with diagnosed LTCs.</p> <p>Work with our Frimley system partners to enable local delivery of the Diabetes Transformation programme including improved access to structured education and achievement of HbA1c, cholesterol and blood pressure treatment targets</p>
<p>Prevention and self-care</p>	<p>Work with Surrey Heath Borough Council, Surrey County Council, voluntary organisations, providers and residents to deliver the STP and local prevention and self-care agenda. Including a local pilot of wellbeing prescription to help reduce social isolation.</p> <p>Support Public Health to embed recently remodelled Services for Sexual Health and Integrated Substance Misuse</p> <p>Ensure a successful continuation of the National Diabetes Prevention Programme through an extension of the contract with the current provider until March 2019 and agreement of a plan with partners to continue provision past this date.</p>
<p>Primary Medical Services</p>	<p>Start a new contractual relationship with General Practice whereby SH CCG takes on the delegated commissioning from April 1st 2018</p> <p>Play an active part in the STP initiative to develop a sustainable clinical, career and business model for general practice in line with the NHS Five Year Forward View (FYFV) for General Practice.</p> <p>Commission a new improved access service for general practice.</p>
<p>Urgent and Emergency Care</p>	<p>Co-design an Integrated Urgent Care Service (NHS 111 and GP Out of hours) in collaboration with providers and North East Hampshire & Farnham CCG and other CCGs in Hampshire.</p> <p>Through the Frimley System Joint A&E Delivery Board, work together with all partners to deliver the transformation of urgent and emergency care as described in the STP Operating Plan.</p> <p>Locally securing regular updating and dissemination of out of hours services available through the Directory of Services (DOS) to support improved utilisation of alternative pathways</p>

	of care to prevent conveyance for both physical and mental health conditions supported by additional clinical advice services as part of Integrated Urgent Care procurement.
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Referenced documents:

- Surrey Heath CCG Operational Plan Executive Summary 2017-19 - <http://www.surreyheathccg.nhs.uk/policies-publications/strategy/868-shccg-operational-plan-executive-summary-2017-2019/file>
- Frimley Health and Care Integrated Care System 2018-19 System Operating Plan (link to be added once document is published)
- Surrey-wide Commissioning Intentions – NHS Clinical Commissioning Groups and Public Health Surrey Children, Young people and Maternity services 2016-2020 (link to be added once document is published)
- <https://mycouncil.surreycc.gov.uk/documents/s41168/item%2008%20-%20Child%20First%20final%20annex.pdf>
- Public health Commissioning Update February 2018 - <https://www.gov.uk/government/publications/public-health-commissioning-in-the-nhs-2018-to-2019>
- SCC Commissioning strategies and resources - <https://www.surreycc.gov.uk/social-care-and-health/care-and-support-for-adults/information-for-professionals-partners-and-providers/adult-social-care-strategies-policies-and-performance>
- Surrey & NEH Mental Health Commissioning Intentions Refresh 2018/19 (link to be added once document is published)